

## Customer Service

### Quality Assurance Survey

The Suitland Civic Association objective is to promote a friendly and civic environment, so we have created a Customer Service Survey to assess if we are providing quality service to our customers and get feedback on how we can improve if necessary.

How would you rank the courtesy and professionalism of the SCA Leadership Team?

Excellent                      Good                      Needs Improvement                      Not Applicable

How would you rank the programs and services that SCA has to offer?

Excellent                      Good                      Needs Improvement                      Not Applicable

How would you rank the information on the SCA website?

Excellent                      Good                      Needs Improvement                      Not Applicable

Please provide any additional comments regarding the Suitland Civic Association.

Please provide suggestions on how Suitland Civic Association can improve services in the future.